# JOYCE GAY ALBRIGHT 5304 Perche Pointe Place Columbia, MO 65203 (573) 268-0232 albrightj@missouri.edu

## **EDUCATION and CERTIFICATIONS**

EdD, Educational Leadership and Policy Analysis, University of Missouri, 2019.

MBA, Saint Louis University, 1992.

BS, Business Education, Missouri State University, 1984.

Senior Certified Professional, Society for Human Resource Management, 2015—present.

Senior Professional in Human Resources, Human Resource Certification Institute, 2001—present.

### **ACADEMIC EXPERIENCE**

Associate Dean of Undergraduate Programs and Director of Global Initiatives, 2019—present Robert J. Trulaske, Sr. College of Business, Management Department University of Missouri

Assistant Teaching Professor and Director of International Relations, 2012—2018 Robert J. Trulaske, Sr. College of Business, Management Department University of Missouri

Adjunct Instructor, 2001—2011 Robert J. Trulaske, Sr. College of Business College of Education MU in the Evening University of Missouri

Instructor, 1985—1987 Hickey College St. Louis, Missouri

#### **BUSINESS/PROFESSIONAL EXPERIENCE**

Director of Business Development, 2000—2001, 2006—2012 Missouri Training Institute, University of Missouri Columbia, Missouri

Director of Human Resources, 1993—1999 Colgate-Palmolive Jeffersonville, Indiana; New York, New York; Boston, Massachusetts

Manager of Human Resources, 1990—1993 The Dial Corp. St. Louis, Missouri; Philadelphia, Pennsylvania

Human Resources Generalist, 1987—1990 Arch Coal St. Louis, Missouri

Credit Analyst, 1984—1985 General Motors St. Louis, Missouri

### **PUBLICATIONS**

### Research in Progress

Case study of recruiter perceptions of undergraduate business students' possession of professional competencies.

### **PRESENTATIONS**

Developing a Global Mindset, Hagan Scholars Annual Workshop, Columbia, Missouri, Summer 2018.

Social Styles of Communication, Mentorship Program, Central Bank of Boone County, Columbia, Missouri, Spring 2018.

Because I Said So Isn't Good Enough: Self-Authorship Theory Concepts in Management Curriculum, Southern Management Association Annual Meeting, presented with Shannon Breske and Ashley Gangloff, St. Petersburg, Florida, Fall 2017.

Creatively Partnering and Leveraging Resources to Build Client Value, Americas SBDC Annual International Conference, presented with Larry Dill and Jackie Rasmussen, Nashville, Tennessee, Fall 2017.

Fair Management Practices, Alliance Water Resources Annual Management Meeting, Columbia, Missouri, Fall 2017.

Developing a Global Mindset, Hagan Scholars Annual Workshop, Columbia, Missouri, Summer 2017.

Blazing Global Trails: Exploring Changing Identities and Practices in Higher Education, Society for Applied Anthropology Annual Meeting, roundtable presentation with Gabrielle Malfatti, Emily Crawford, and Astrid Villamil, Santa Fe, New Mexico, Spring 2017.

Performance Management Systems, Human Resources Management Annual Conference, Missouri Electrical Cooperative Association, Jefferson City, Missouri, Spring 2016.

Social Styles of Communication, Mentorship Program, Central Bank of Boone County, Fall 2015.

The Millennial Generation, Missouri City Management Association, Columbia, Missouri, Spring 2015.

Leadership and Professional Development, University of Missouri Chancellor's Emerging Leaders Program, Columbia, Missouri, each semester Fall 2008 – Spring 2013.

Business Ethics, Chartered Property Casualty Underwriters Association, Columbia, Missouri, Spring 2011.

Social Styles of Interaction, Boone Hospital Employee Assistance Program, Columbia, Missouri, Spring 2009.

Leading Through Difficult Times, Boone Hospital Senior Managers, Columbia, Missouri, Fall 2008.

#### PROFESSIONAL MEMBERSHIPS/COMMITTEES/OFFICES

Leadership Team, Missouri United Methodist Church, 2012—2014.

District Director, 2002—2005, Member since 1984, Delta Sigma Pi International Business Fraternity.

Board of Directors, Big Brothers Big Sisters of Central Missouri, 2001—2002.

Member, NAFSA, 2013—present.

Member, Society for Human Resources Management, 1992—present.

### PROFESSIONAL ACTIVITIES

#### Prof. Development and Training

Instruct Society for Human Resources Management certification examination preparation course for working human resource professionals, Missouri Training Institute, Columbia, Missouri, 2000—2015.

NAFSA conference, Building Capacity for Global Learning, Boston, Massachusetts, 2015.

NAFSA conference, Global Learning Colloquium on Business Education, San Diego, California, 2014.

SHRM annual conference, Las Vegas, Nevada, 2013.

AACSB seminar, Teaching Design for Creativity and Innovation, Tampa, Florida, 2012.

AACSB seminar, Globalizing the Business Curriculum, Tampa, Florida, 2012.

University of Missouri Global Scholars Program—China, May 2012.

### Consulting, Facilitation, Executive Coaching

Leadership Team Effectiveness Facilitation, Boone Hospital, Columbia, Missouri, April, 2014.

Executive Coaching, State of Missouri Office of the Attorney General, Jefferson City, Missouri, 2013.

Executive Coaching, Lutheran Senior Services, Jefferson City, Missouri, 2012.

Leadership Team Performance Management Facilitation, State of Missouri Office of the Attorney General, Lake of the Ozarks, Missouri, 2011.

Leadership Retreat and Strategic Planning, State of Missouri Office of the Attorney General, Columbia, Missouri, 2010.

Strategic Planning Facilitation, Central Bank of Boone County, Rocheport, Missouri, 2010.

Strategic Planning Facilitation, Central Bank of Boone County, Rocheport, Missouri, 2008.

Strategic Planning Facilitation, Central Bank of Boone County, Ashland, Missouri, 2006.

#### **GRANTS**

National Association Small Business International Trade Educator (NASBITE), spring 2016 (applied).

Market Development Cooperator Program, US Department of Commerce, spring 2016 (applied).

Adult Basic Education / English as a Second Language Training, Missouri Department of Elementary and Secondary Education, 2011—2016, \$320,000 annually.

Supervisory and Management Training, Missouri Department of Social Services, 2006—2012, \$124,000 annually.

#### **TEACHING**

#### Undergraduate:

Human Resource Management, University of Missouri Trulaske College of Business.

Organizational Behavior, University of Missouri Trulaske College of Business.

Advanced Organizational Behavior, University of Missouri Trulaske College of Business.

Business and Society, University of Missouri Trulaske College of Business.

Topics in Management—International Business, University of Missouri Trulaske College of Business and Lincoln University, Christchurch, New Zealand.

Topics in Management—International Business, University of Missouri Trulaske College of Business, Santiago, Chile, and Buenos Aires, Argentina.

Topics in Management—Master Manager, University of Missouri Trulaske College of Business.

Topics in Management—Strategic Management, University of Missouri Trulaske College of Business.

Topics in Management—Talent Management, University of Missouri Trulaske College of Business.

Professional Development, University of Missouri College of Business Trulaske College of Business.

Oversaw curriculum development for the Professional Development Program for the University of Missouri, Trulaske College of Business. This included two credit courses and many professional development workshops and events.

Managing Across Cultures, University of Missouri Trulaske College of Business.

Contemporary Business Practices, University of Missouri Trulaske College of Business.

Management International Internship, University of Missouri Trulaske College of Business.

### Graduate:

Human Resource Development, University of Missouri College of Education.

Organizational Behavior, University of Missouri Trulaske College of Business.

International Business, University of Missouri Trulaske College of Business.

#### **UNIVERSITY ACTIVITIES**

University of Missouri Academic Preparedness and Operations Taskforces, Spring 2020—present.

Trulaske College of Business Council on Teaching Excellence, Co-Chair, Fall 2019—present.

University of Missouri International Studies Degree Advisory Committee, Fall 2018—Spring 2019.

Trulaske Outstanding Staff Service Award, Spring 2018.

Trulaske Human Resource Certificate Committee, Management Department, Fall 2017—present.

Trulaske Graduate Programs Office Director Search Committee, Summer 2017—Fall 2017.

University of Missouri Task Force on International Partnerships and Agreements, Spring 2017—Fall 2017.

Trulaske College of Business Dean Search Committee, Spring 2016—Fall 2016.

University of Missouri International STAR (Student Travel Abroad Review) Committee, Fall 2016—present.

Global Tigers Mentors Student Organization, Faculty Advisor, Fall 2015—Fall 2016.

University of Missouri Office of Service Learning Advisory Board, Fall 2014—present.

University of Missouri International Engagement Award Committee, Fall 2014—Spring 2015.

International Business Association Student Organization, Faculty Advisor, Fall 2014—present.

University of Missouri Steering Committee for the Institute of International Education – Brazil program, Fall 2013—Fall 2014.

University of Missouri Council on International Initiatives, Spring 2013—present.

Trulaske College of Business Internationalization Committee, Spring 2013—present.

Trulaske College of Business Undergraduate Curriculum Review Committee, Fall 2012—Fall 2014.

AIESEC, International Education and Internship Coordination Student Organization, Faculty Advisor, Fall 2012—Fall 2017.

# **AWARDS AND RECOGNITION**

US Presidential E-Award, US Commerce Department, May 2016.